



Title of Your Paper

Your Name

- Course Number and Name: (*Instructions or examples are in parentheses - 2003 Crosby on Quality Management*)
- Program/Major: (Example MBA / Management)
- Submission Date: (Example: May 1, 2007)
- Date Course was Started: (February 10, 2007)
- Date Program was Started: (January 2, 2003)
- Type of Course: (Practical, Short Success/Leadership, or Research?)
- Practical Problem: (Quality Control Problems in Shipping Department)
- Number of Words in the Body of the Course Paper: (includes the Title Page and Executive Summary but not the Appendices)
- Graphics in Your Paper: (If you have a number of graphic images or photographs, please convert them to the jpeg format to reduce the size of your file.)
- Number of Hours Spent on this Course:
- Advisor:
- Date of Last Edit / Editor: (All course papers must be edited by a Rushmore Editor. Exceptions to this policy can only be made by the a Rushmore Editor or the Dean of Graduate Students)
- English Spelling Used: UK (Indicate if you used US or UK spelling, no others may be used.) Make sure your Word Spelling Checker is set up for the version of English you are using.
- Permission to Publish on the Rushmore Website: Yes (Please indicate yes or no to this question. If you say yes and change your mind later, we will remove your paper from our website on request.)
- Your Website Address: (Not required. If you do not have one, consider doing Course 1111.)
- Resources: (*The Absolutes of Leadership* by Philip B. Crosby)
Quality Without Tears: The Art of Hassle-Free Management by Philip B. Crosby)
- Reasons for taking this course:

Executive Summary

Begin with a short overview of the book(s) or other materials you studied, including information about the authors and why you chose these books. You do not need to summarize the contents of the books. If you choose to do so, please place your summaries in an appendix at the end of your paper. This section should not have more than 30% of the words that are in the main body of your paper (excluding the Appendix and the Bibliography).

Problems and Proposed Solutions

Discuss the practical problem(s) you are trying to solve and why you selected this problem, the solutions that you propose to resolve the problem and how you implemented your solutions if you have implemented them. Report the results of implementing those ideas. Explain why others should consider using your solutions. This section and the section below should contain at least 70% of the words that are in the main body of your paper, which excludes the Appendix and the Bibliography.